

## MEMBERSHIPS TERMS & CONDITIONS

THIS IS A MONTHLY MEMBERSHIP. YOU WILL BE CHARGED EVERY MONTH UNTIL YOU CANCEL IN ACCORDANCE WITH THE BELOW TERMS.

**BILLING:** I understand and agree that each month I will be charged using my stored credit/debit card for this class package. I will be charged this amount every month until I cancel in accordance with the cancellation policy.

**Student Zone:** £125.00 per calendar month

**Annual Zone:** £150.00 per calendar month

**Unlimited Zone:** £175.00 per calendar month

### This entitles me to:

**Unlimited Zone:** Up to 6 classes per week (Monday-Saturday) 1 class per day

**Annual Zone:** Attend up to 12 classes a month

**Student Zone:** Up to 6 classes per week (Monday-Saturday). 1 class per day

For Student Zone Membership ID is required and proof of study (expiry dates will be adhered to and an alternative membership will be suggested at the end of your study period or when you turn 26 years).

### • Member benefits - Discounts off products :

- Nutrition consultations: 15%
- Massages: 15%
- Monitor Me Consultations: 15%
- Post Natal Bounce Back:
- Personal Training packages: 10% off 10 and 20 packs
- Recovery Cafe products: 10% off juices and smoothies

• I understand that I will be notified if my payment fails to authorize for any reason, and that a £15.00 late fee will apply, if I do not provide a valid credit or debit card within 10 calendar days of the original rejection date.

### • MEMBERSHIP CANCELLATION POLICY - I understand and agree that:

• This agreement is a month-to-month agreement “monthly membership” and except as otherwise noted, this agreement will remain active unless I cancel it by giving exactly 30 days written / email notice to Transition Zone prior to my next billing date otherwise the next monthly payment will be processed.

• I understand that the membership ( Annual Zone, Unlimited Zone and Student Zone ) requires a minimum commitment of 3 months.

• I may request cancellation of my membership at the end of the month but will be charged for the second month, as per the 30 day notice requirement.

• Transition Zone reserves the right to cancel my membership at any time.

**LATE CANCELLATION OF CLASSES - I understand the following:**

- If I make a class reservation and I cannot make it, I must cancel my reservation according Transition Zone cancellation policy (24 hours in advance of my scheduled class).

If I do not cancel in time, each late cancellation will result in a £15.00 **LATE CANCELLATION FEE** which will be charged to my credit/debit card on file. (Applies to Student Zone and Unlimited Zone)

**FREEZING MY MEMBERSHIP (Student Zone, Annual Zone, Unlimited Zone):**

- You are entitled to 2 x 2 week freeze per calendar year. These cannot be combined or used within the same month as each other.
- Membership payment will be suspended for the duration of date range requested and changing the monthly payment date to reflect the end date of suspension.
- Membership freezes must be given in writing to **welcome@transitionzone.co.uk** with 10 days advance notice of freeze.
- We do not retroactively freeze memberships and freezes must be requested before the applicable month's payment has been deducted.
- Cancellation of Membership cannot be requested within 30 days of a freeze request.
- We reserve the right to deny freezing or cancel the membership, if freezing terms are being abused.

I understand that Transition Zone reserves the right to amend these terms and conditions at any time.

Member's Signature:

Member's Name :

Date :